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**Program Enhancement Plan
CONTINUOUS QUALITY IMPROVEMENT COMMITTEE
MEETING AGENDA
MARCH 2, 2005
9:30 – 3:30
Pyle Center, Madison WI**

- 9:30 –** Introductions and purpose of the meeting
- 10:00 –** Overview of the Quality Service Review (QSR)
- * How it evolved
 - * How it is designed
 - * Use elsewhere
 - * What it can and can't contribute
 - * Discussion
- 11:00 -** How the Quality Service Review fits in the larger Quality Assurance context
- Relationship to standards conformity reviews
 - Relationship to outcome indicator tracking
 - Discussion on finding the proper emphasis for each
- 12:00 – Lunch**
- 12:30 –** Impact of the Quality Service Review elsewhere
- * On system design
 - * On outcomes
 - * On prominence of other QA measures
- 1:30 –** Operationalizing the Quality Service Review in a system
- Design choices
- Areas to be examined
 - Review frequency
 - Sample size
 - Reviewer selection and development
 - Special populations
 - Stakeholder interviews
 - Results sharing approaches
- 2:30 – Status of Sub-Committee Projects**
- 3:30 - Adjourn**